



30 June 2023

Media Release

Rate the council in their Community Scorecard

The Mount Barker District Council is conducting a Community Scorecard survey to gather feedback from residents, ratepayers, businesses, and visitors on improving local services and facilities. The council has enlisted the services of Catalyse, an independent research company, to carry out the study.

Mayor David Leach emphasised the importance of the scorecard as an opportunity for the council to hear from the community during a time of growth and change for the Mount Barker district.

“As we shape our city’s future, it’s important that everyone is part of the conversation,” Mayor Leach said.

“Part of the process is to understand sentiments of individuals and what’s important to them to ensure that we’re providing services that meet the needs of our community, now and in the future.”

The scorecard rates the council’s performance and identifies the community’s priorities in a wide range of areas, including roads and traffic management, sport and recreation facilities, waste management, festivals and events, services for seniors and youth, and environmental management.

“The online community scorecard provided by Catalyse offers a convenient way for community members to rate our services and facilities and provide their suggestions for improvement. The inclusion of paper surveys at the Library and the Customer Service Centre ensures that people who prefer a physical format can also participate,” Mayor Leach said.

The council welcomes feedback from anyone aged 14 and older which can be submitted online by 11 August 2023 through the following link:
https://catalyse.au1.qualtrics.com/jfe/form/SV_8G7q9fj7bJPO6pg.

Once the survey period is finished, a summary of the results will be published on the council's website, allowing the community to stay informed about the findings.

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