



MOUNT BARKER
DISTRICT COUNCIL

Guide to Home Support Service



Guide to Services

We provide a range of home support services to assist eligible residents to remain independent in their own homes.

Our commitment:

The Home and Community Care Service Principles:

- Encourage each person to maximise his or her capacity and quality of life.
- Provide services tailored to the unique circumstances and cultural preferences of each person, their carers and family.
- Ensure choice and control are optimised for each person, their carers and family.
- Emphasise responsive service provision for an agreed time period to be reviewed as agreed.
- Support community and civic participation that provides valued roles, a sense of purpose and personal confidence.
- Provide appropriate workforce training and development for our staff and volunteers.

What can we provide?

Social Programs:

- Support to connect to community activities and clubs
- Group Outings
- Information Sessions
- Shopping support

Home Assist Program:

- Annual Spring Clean
- Home Security Check
- Annual Home and Garden Maintenance:
 - Pruning
 - Gutter Cleaning
 - Window Cleaning
 - Rubbish Removal
 - Minor Home Maintenance / Repairs
- Domestic Support
- Hills Community Transport:
 - Shopping Shuttle service
 - Transport to essential appointments locally or in the city

Not too sure? Call us on 8391 7234.

Who can we assist?

To be eligible for Home Support a person must be living in the community within the Mount Barker District Council and be:

- aged 65 or over AND
- requiring assistance.

What do services cost?

Nominal fees apply to most services and will be discussed with the client on application.

How do I apply?

Contact My Aged Care on 1800 200 422. You will need to indicate to My Aged Care that you would like to access our Home Support program.





Community Talks

A staff member can speak to your group or club about the services offered by the Community Programs Unit.

Please call us on 8391 7234

For more information contact:

Community Programs Unit

6 Dutton Road Mount Barker

T 8391 7234 F 8391 7299

www.mountbarker.sa.gov.au

communityprograms@mountbarker.sa.gov.au

If you are deaf, or have a hearing or speech impairment, contact us through the National Relay Service – call 133 677 for TTY users or 1300 555 727 for Speak and Listen users. For more information, visit: www.relayservice.gov.au



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Visit Department of Social Services website (www.dss.gov.au) for more information.

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